



CUSTOMER

MASTER FLEET TECHNICIAN TRAINING PROGRAM

Help Your Customers Maximize Their Return on Investment for Every Mack Truck They Operate with Mack Trucks Academy's Master Fleet Technician Training program

Help your customers build a team of properly trained in-house technicians prepared to tackle any repair challenge. Fleet technician training will help support your customer's expectations for performance, uptime and customer satisfaction. There are two training curricula fleets can choose from: one with Mack engines and one without.

Benefits:

- Supports the safe, reliable and profitable operation of Mack trucks
- Helps build a team of properly trained fleet technicians prepared to service Mack trucks
- Prepares your customers to better determine whether to keep service in-house or bring their trucks to your dealership for repair
- Instructor-led courses are taught in one of our seven Mack Trucks Academy training facilities across North America

Mack Master Fleet Technician – Chassis Only

General Repairs and Preventive Maintenance (Online Training)
Mack Preventive Maintenance
Lubrication Training 1: Fundamentals of Lubrication
Lubrication Training 2: Heavy-Duty Diesel Engine Lubrication
Lubrication Training 3: Heavy-Duty Truck Gear Lubrication
Lubrication Training 4: Heavy-Duty Truck Grease Lubrication
Lubrication Training 5: Heavy-Duty Coolants/Anti-Freeze

Mack Master Fleet Technician – Chassis Only Continued

Systems, Operations, Basic Diagnostics and Repairs (Online Training)
Introduction to Electrical Systems
Introduction to Mack Electronics
Mack Air Brake Fundamentals
Mack Basic Heavy-Duty Truck HVAC Principles
Diesel Engine Basics
Impact
Heavy-Duty Truck Transmission Basics
Mack <i>mRIDE</i> ™ and Twin Y™ Suspensions Overview
Mack Co-Pilot Overview Program

Service Diagnostic Systems and Major Repairs (Online Training)
Mack Premium Tech Tool 2.0
Bendix ABS 6 Advanced with ESP Stability System
Failure Analysis

Mack Master Fleet Technician

General Repairs and Preventive Maintenance (Online Training)
Mack Preventive Maintenance
Lubrication Training 1: Fundamentals of Lubrication
Lubrication Training 2: Heavy-Duty Diesel Engine Lubrication
Lubrication Training 3: Heavy-Duty Truck Gear Lubrication
Lubrication Training 4: Heavy-Duty Truck Grease Lubrication
Lubrication Training 5: Heavy-Duty Coolants/Anti-Freeze

Systems, Operations, Basic Diagnostics and Repairs (Online Training)
Mack Operating 2007 and Newer Vehicles
Introduction to Electrical Systems
Introduction to Mack Electronics
Mack Air Brake Fundamentals
Mack Basic Heavy-Duty Truck HVAC Principles
Diesel Engine Basics
Impact
Heavy-Duty Truck Transmission Basics
Mack <i>mRIDE</i> ™ and Twin Y™ Suspensions Overview
Mack Co-Pilot Overview Program

Mack Master Fleet Technician Continued

Service Diagnostic Systems and Major Repairs (Online Training)
Mack Premium Tech Tool 2.0
Mack Trucks HD-OBD Basics
Mack SCR Familiarization
Mack M1 Engine Measuring Tools
Bendix ABS 6 Advanced with ESP Stability System
Mack V20 Engine Measuring Tools
Non-Catalyzed DPF
Mack Exhaust Aftertreatment System (EATS) Overview
Mack 2013 Communication Network Update

Advanced Level Diagnostics (Online Training)
Failure Analysis
Mack Automated Transmission for Fleets
Mack Air in Fuel System, Check

Other Available Training

Advanced Level (Instructor-Led Training)	Course Length
Mack Fleet Engine Overhaul	4 days
Mack Fleet Electrical Diagnostics	2 days
Mack Fleet Emissions Diagnostics	2 days

Study Guides (Online Training)
Mack Emissions Systems Overview Study Guide
Mack Engines Overview Study Guide
Mack <i>mDRIVE</i> ™ Transmission Study Guide

Sign your customer up today! academy-help@macktrucks.com

Now available in English and Spanish