
Mack Premium Service Contracts Medium Duty



Support your business, secure your future.

Your fleet is more than trucks, it's the backbone of your success. With Mack Service Contracts, advanced technology and expert care keep your vehicles running smoothly. Mack monitors your fleet so you can focus on growing your business with confidence, knowing your trucks are maximizing uptime and reliability.



MACK®

Ultimate convenience and cost savings

Our Premium Service Contract is crafted to optimize both your time and budget.

Beyond just an oil change

Take advantage of a full suite of scheduled preventative services with locked-in pricing, uptime & connectivity services, and a dedicated fleet manager.

Dedicated fleet manager

Proactively monitors and schedules all maintenance intervals, seamlessly coordinating active campaigns, recalls, fault codes, and updates with your next service appointment.

Mack Uptime Services

OneCall for 24/7 roadside assistance services and ASIST service communication and management platform are included.

Fixed monthly payment

Control inflation and eliminate surprise service expenses by locking in today's maintenance prices, securing predictable costs for the future.

Flexible payment options

Trucks financed with Mack Financial Services can include their contract on monthly bills. Or choose direct monthly billing via ACH/PA or FleetPREFERRED.

Unmatched value delivery

Maximize uptime and reduce total cost of ownership to provide peace of mind and maximize your time on the road.

Optimize uptime around planned maintenance

Enjoy faster service with quicker scheduled maintenance at Certified Uptime Dealers, where repairs found during multi-point inspections can also be seamlessly completed during preventative maintenance stops.

Help reduce downtime from unexpected repairs

Every interval features an engine oil analysis, enabling our Mack-certified technicians to proactively address emerging issues before they lead to a breakdown.

Protect your investment and total cost of ownership

Proper maintenance maximizes fuel efficiency, reduces future repair costs, and enhances the truck's residual value.

Save time and hassle so you can focus on your business

By scheduling your maintenance events in advance with your fleet manager, you can reduce downtime by ensuring bay, parts, and technician availability.

Included services and optional add-ons			
ENGINE	Multi-Point Inspection	TRANSMISSION & AXLES	Allison transmission fluid and filter replacement
	Engine oil and filter replacement with oil analysis		Rear axle oil replacement
	Fuel filter replacement	CHASSIS	Chassis lubrication
	Engine air filter replacement		Power steering fluid and filter replacement
	Long life coolant replacement		Air dryer coalescing cartridge replacement
	Valve and injector adjustment		Long Life Coolant Filter replacement
	Belt and tensioners		Fuel Tank Ventilation Filter replacement
AFTER TREATMENT	DPF cleaning	OPTIONAL ADD-ONS	Annual DOT inspection
	DEF pump filter replacement and tank filler neck cleaning		BIT inspection
	DEF tank flush		Alignment check
			Cabin air filter
			Truck wash*
			Pick-up and delivery*
			Repair and maintenance on site*

Intervals will vary based on application and conditions of use

* Based on availability from local Mack dealer