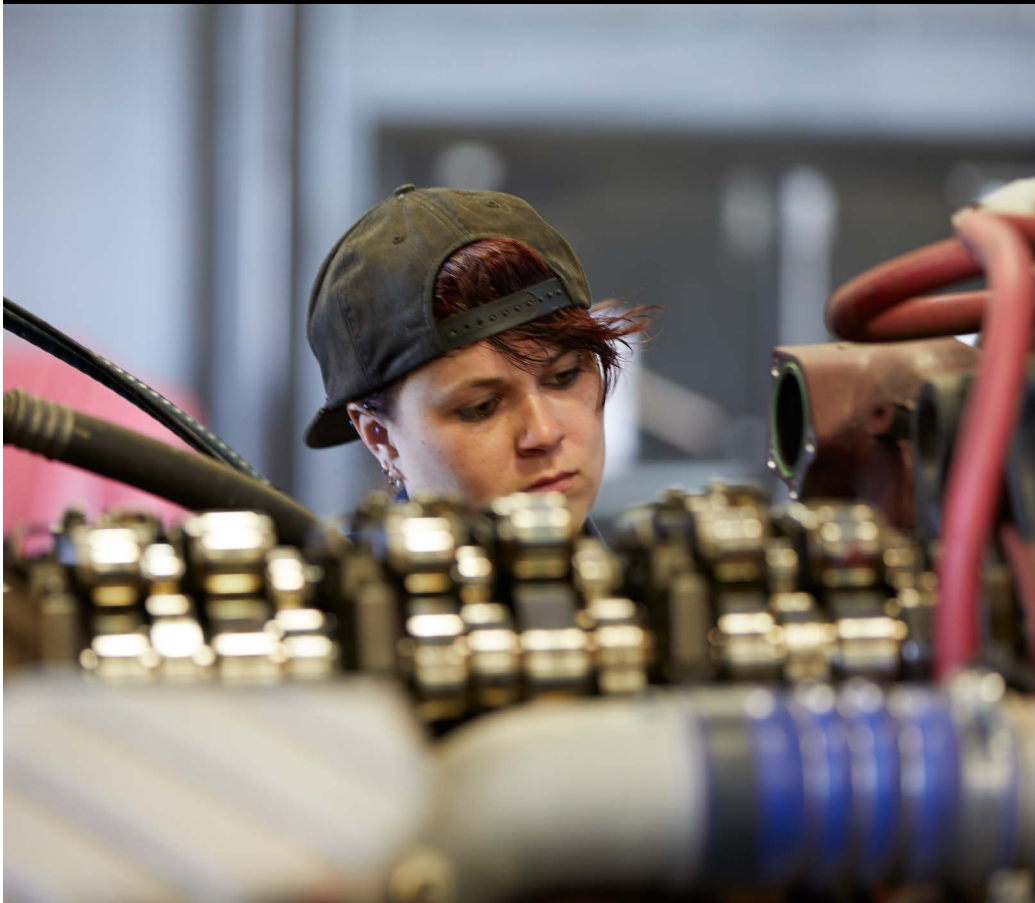


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# Service Contracts



Boost productivity with proactive maintenance planning.



# Choose the plan that's best suited to save time and money.

## Core Service Contracts

Manage and schedule your maintenance at any Mack location.

- **Control Costs**  
Lock in today's maintenance pricing to control tomorrow's costs.
- **Increase Efficiency**  
Repairs are completed during preventative maintenance.
- **Maximize Uptime**  
Every service receives our 74-point inspection and oil sample analysis.
- **Protect Your Investment**  
All maintenance is done by Mack-certified technicians using Mack approved parts.

## Premium Service Contracts

A dedicated fleet manager keeps fleet maintenance on track.

- **Expanded Options**  
Premium Service Contracts include all Core Service options in addition to adaptive maintenance and a dedicated fleet manager.
- **Adaptive Maintenance**  
Maintenance is based on operating conditions using vehicle data and aligned with other service events to minimize costs and downtime.
- **Fleet Manager**  
Your dedicated manager proactively monitors and schedules all your maintenance intervals while actively coordinating all active campaigns, recalls and fault codes and updates with your next maintenance service.

### Flexible Payment Options

Trucks financed with Mack Financial Services can include their subscriptions on monthly bills. Or choose direct monthly billing via ACH/PAD or FleetPREFERRED.

		Normal Duty (MI)	Heavy Duty (MI)	Severe Duty	MMD (MI)
ENGINE	74-Point Inspection and Oil Analysis	60,000	45,000	825 Hrs	20,000
	Engine Oil and Filters (Replace)	60,000	45,000	825 Hrs	20,000
	Fuel Filter(s) (Replace)	60,000	45,000	825 Hrs	60,000
	Engine Air Filter (Replace)	250,000	250,000	12 Mo	40,000
	Fuel Tank Ventilation Filter (Replace)	250,000	250,000	12 Mo	N/A
	Long Life Coolant Filter (Replace)	150,000	150,000	12 Mo	N/A
	Long Life Coolant (Replace)	750,000	750,000	12 Mo	N/A
	Valve and Injector Adjustment	150,000 / 300,000	150,000 / 300,000	12 Mo / 24 Mo	150,000
	Fan & Accessory, Drive Belt(s) (Replace)	360,000	315,000	12 Mo	60,000
	Tensioner(s) (Replace)	360,000	315,000	12 Mo	120,000
AFTER TREATMENT	DPF (Clean)	480,000	405,000	5,000 Hr	200,000
	DEF Pump Filter (Replace) and Tank Filler Neck (Clean)	240,000	180,000	5,200 Hr	200,000
TRANSMISSION & AXLES	mDRIVE™ Transmission Oil and Filter (Replace)	500,000	500,000	2,500 Hr	N/A
	Allison Transmission Fluid (Replace)	N/A	N/A	5,000 Hr	150,000
	Allison Transmission Filter (Replace)	N/A	N/A	2,500 Hr	50,000
	Rear Axle Oil (Replace)	500,000	500,000	2,500 Hr	Varies
CHASSIS	Chassis Lubrication**	30,000	22,500	17,500 MI	15,000
	Electrical System Connectors (Check)	60,000	45,000	825 Hrs	20,000
	Power Steering Fluid and Filter (Replace)	150,000	150,000	12 Mo	150,000
	Air Dryer Filter (Replace)	150,000	150,000	12 Mo	150,000
	Maximum Length*	600,000	500,000	12,000 Hrs	150,000
	Contract Length Increments	100,000	50,000	825 Hrs	Varies

+ All intervals will be adaptive with Premium Service Contracts

\* Additional options available through Custom Quote

\*\* Optional portion of Contract